

# GENICOM 3840EP, 3840EM, and 3810S

High-performance, 600-cps,  
18-wire printer family.

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Dual, co-resident, auto-switching  
paper paths.

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Two sets of 6-pin push tractors for  
rear and front/bottom paper feeding.

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Prints up to 6-part forms in both  
paper paths.

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Automatic forms thickness sensing  
and adjustment.

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Fully featured with zero-inch  
tear-off, automatic paper park,  
and automatic top of form.

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Four popular emulations.

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Serial and parallel interface.

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25 bar codes including POSTNET.

## Typical Applications:

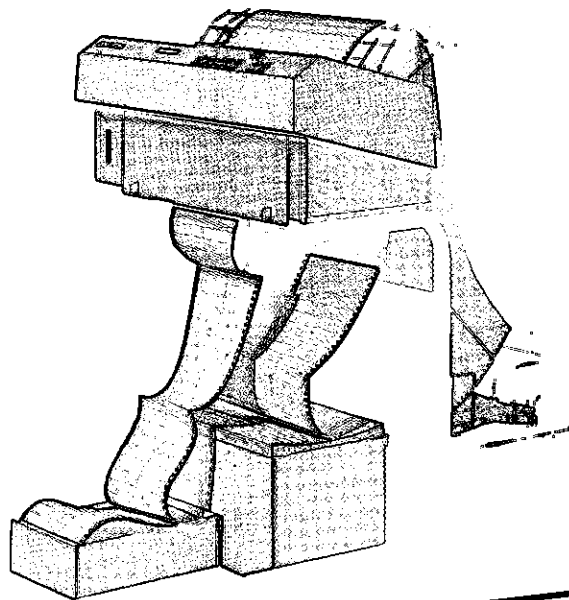
- Heavy-duty print requirements
- Shared-resource environments
- Bar codes, labels
- Multipart forms
- Warehouse, purchase orders
- Office networks and workstations

## We're more than a printer company.

When customers come to us with printing requirements, we give them *real* solutions. GENICOM offers a wide range of products, accessories, and supplies that are backed by application expertise, customized service, quality technical support, and a worldwide reputation for rock-solid reliability.

Improved Print Head  
700 Million Characters

# Change jobs without changing paper.

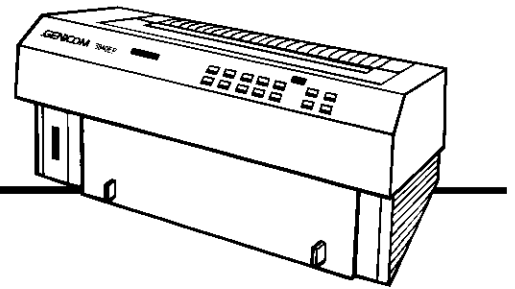


- Load two different continuous forms and switch between them.
- Load two identical continuous forms and run longer print jobs unattended.
- Park both continuous paths and insert a single form.

At GENICOM, we won't sell you just features. If quality and performance are important to you, make us your choice for document solutions.

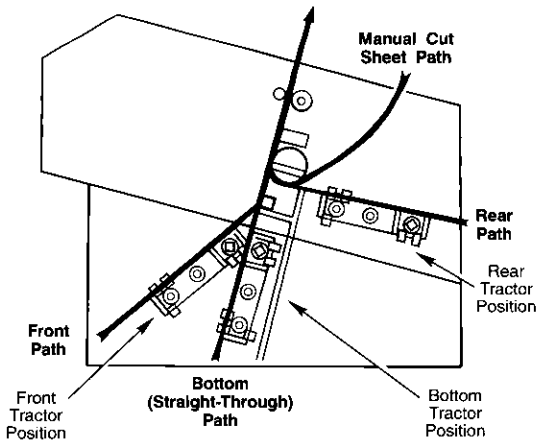
The **GENICOM**  
Advantage

# GENICOM 3840EP/3840EM/3810S



## FLEXIBLE PAPER HANDLING

	Front/ Bottom Feed	Rear/ Manual Feed	Forms Thickness Adjust
3840EP	Yes	Yes	Auto
3840EM	Yes	Yes	Manual
3810S	Yes	No	Manual



**Paper Drive:** 6-pin push tractors with paper parking, auto top of form, and zero-inch tear-off

**Paper Width:** Continuous forms 3" to 16"; single document insertion 3.5" to 17" W x 5" to 17" L with minimum W to L ratio of .45

**Number of Copies:** Original plus five

**Max. Forms Set Thickness:** 0.025"

**Paper Tear Dimension:** Zero-inch tear-off

**Paper Slew:** 5/15 ips

**Forms Thickness Adjustment:**  
3840EP: Automatic sensing and adjustment  
3840EM and 3810S: Manual

## DATA TRANSMISSION

**Code:** USASCII/ISO 7- or 8-bit

**Interface:** EIA/TIA-232 (RS-232) serial and CENTRONICS® parallel

**Speed:**  
Serial: 110, 300, 600, 1200, 2400, 4800, 9600, 19200 baud  
Parallel: 3 Kbytes/sec

**Data Connectors:**  
Serial: 25-pin type DB female  
Parallel: 36-pin Amphenol/57-40360

## PRINTING

**Type:** Matrix impact  
**Speeds:**

	10 cpi	12 cpi	16.7 cpi
DP	500 cps	600 cps	500 cps
LQ	125 cps	150 cps	125 cps
Tall Micro-Gothic (option)	N/A	N/A	825 cps

**Technique:** Bidirectional, horizontal and vertical logic seeking

**Print Head:** 18-wire parallel (two 9-wire arrays)

**Print Modes:** Proportional, compressed, shadow, double strike, underline, expanded (2 to 8 times), superscript, subscript

**Character Sets:** DEC® VT100 Line Draw; IBM® Set I, II, and All Character Set; 18 international character set substitution; IBM Code Page - 437, 850, 852, 863; ISO 8859-1, -2, -3, -4, -9; Roman 8; Mazowia (Poland)

## Character Formation:

	Hor.	Vert (text)	Vert (line draw)
DP	6 of 12	7 of 9	12 of 12
LQ	12 of 24	14 of 18	12 of 24

**Head Slew:** 50 in./sec. maximum

**LF Interval:** 35 msec. at 6 lpi

**Character Spacing:** 10, 12, 13, 15, 16.7, 17.1, and 20 cpi, plus program selectable

**Line Spacing:** 3, 4, 6, and 8 lpi, plus n/144 in. program selectable

**Print Line:** 13.6 in.

**Print Styles:**

Resident standard fonts: Gothic, Courier, Wide Gothic, Gothic Italic, Courier Italic, MicroGothic, OCR-A, OCR-B, Oversize

Bar code styles: Interleaved 2 of 5, Bidirectional 2 of 5, Matrix 2 of 5, Industrial 2 of 5, Code 3 of 9, EAN-2, EAN-5, EAN-8, EAN-13, Code 11, Code BCD, Codabar a/t, Codabar b/n, Codabar c/\*, Codabar d/e, UPC-A, UPC-E, UPC-2, UPC-5, Code 93, Code 128 (A-B-C), MSI, POSTNET

Optional font cards: Prestige & Prestige Italic, Cyrillic & Greek Math, Courier & Orator Dingbats, Orator & Orator Italic, Type Ball Script & Commercial Script, Tall MicroGothic

**Dot Graphics:** Resolution (H x V) 60 to 400 x 72/144 (emulation dependent); supports DEC Sixel Graphics

**Input Buffer:** 64K  
**Ribbon:** Cartridge, clean hands, nylon fabric

## PRINT CONTROL

**Emulations:** ANSI X3.64, Epson® FX286e, IBM Proprinter III XL, IBM-GP, DEC LA210

**Margins:** Left and right any position

**Horizontal Tabs:** 32 (emulation dependent)

**Vertical Tabs:** 12 (emulation dependent)

**Top of Form:** Form length to 22 in.

**Bottom of Form:** Selectable auto perforation skip

**Print Position:** Absolute and relative H x V head position (emulation dependent)

## PHYSICAL

**Size:** W 26.9 x H 12.1 x D 13.9 (683 x 296 x 353 mm)  
**Weight:** 52 lbs. (23.6 kg)  
**Sound Pressure Level:** 55 dBA in quiet mode (3810S: 58 dBA)

## OPERATING ENVIRONMENT

**Voltage:** 115 or 230 ±15% externally selectable; 50 or 60 Hz ±2 Hz

**Power Input:**  
Standby - 35 watts (120 BTU/Hr)  
Printing - 130 watts (433 BTU/Hr)

**Temperature:** 10° - 40° C  
**Humidity:** 20% to 90% relative

## RELIABILITY

**MTBF:** 10,000 hrs. @ 25% duty cycle (design goal)

**MTTR:** 30 min. by a qualified technician

**Print Head:** 700 million draft characters (average life, single-part paper)

**Ribbon Life:** 15 million draft characters

## WARRANTY

1 year return to depot

## OPTIONS

External font cards; pedestal; pedestal paper shelf; paper basket; output paper rack; RS-422/423

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As an Energy Star Partner, GENICOM has determined that this product meets the Energy Star guidelines for energy efficiency.



# GENICOM

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